

Welcome

The Knock Child Contact Centre is a neutral, relaxed place where parents who do not live with their children can meet them in a warm, comfortable setting. There are toys to play with and things to do. It is staffed by a Coordinator and volunteers who are there to help you.



The children are the most important people at the Centre. Separating can cause hard feelings but as children need to spend time with both parents, we ask that you put the children's needs first. We understand that this may be difficult, so we will do all we can to make it easier for you and the children.

The person bringing the children must wait until the other adult has arrived. They can then leave, or stay in a separate room in the Centre until the children have finished their visit. The adults do not have to meet if they prefer not to. The Centre can also be used as a handover point for the children, where the visit is to take place outside the Centre.

How do we arrange to come?

All parents /relatives will have an individual information appointment with the Coordinator, Muriel Orr, who can be reached at Belfast 028 9080 6091. They can arrange this themselves or can be referred through social workers, solicitors or the court. We would be happy to show you the Centre first if you wish. Arrangements to use the Centre on a Wednesday or Saturday in Belfast or Thursday in Bangor should be made four days in advance.

Confidentiality

Are any reports made? If we are asked we will let a referrer know if you attended or not, but we will not provide reports on the content of the visit. The only exception to this is if allegations of child abuse or a serious crime arise during the visit.

When can we come?

The Centre is open on Saturdays from 10.00am - 12 noon and Wednesdays 3.00 - 7.00pm in Belfast and on Thursdays 4.00 - 6.00pm in the Church Halls of 1st Bangor Presbyterian Church, Main Street (opposite ASDA). If you can't come as arranged, please let the Coordinator know with as much notice as possible.

The Coordinator may be contacted at 028 9080 6091 - a message can be left on the voicemail and you will be contacted as soon as possible.

Do I have to pay?

You do not have to pay for using the Centre, but donations will be welcome. Tea, coffee, soft drinks, fruit, crisps and biscuits will be available at a reasonable price.

May I take my child out or bring someone else with me?

Only if this has been arranged beforehand.

Are there any rules?

Just a few!

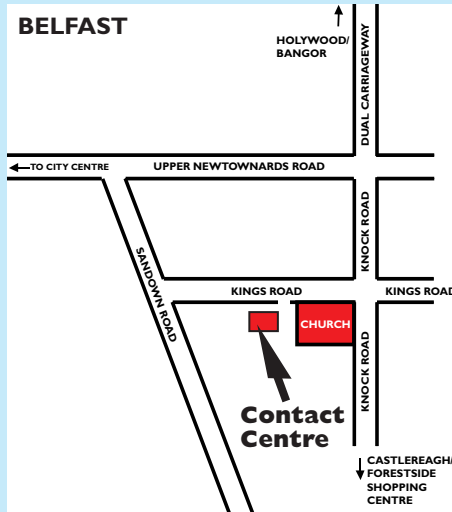
- Arrangements for bringing children to and from the Centre are the responsibility of the parents.
- While at the Centre, the children must be under the supervision and control of a parent or other agreed adult at all times to ensure their safety.
- Please do not bring alcohol with you - if you turn up at the Centre under the influence of drink or drugs you will be asked to leave.
- We expect you not to cause any disturbance that would upset your own child/ren or anyone else using the Centre.
- Please be on time at the beginning and end of each session to avoid upsetting the children.

Where is the Centre?

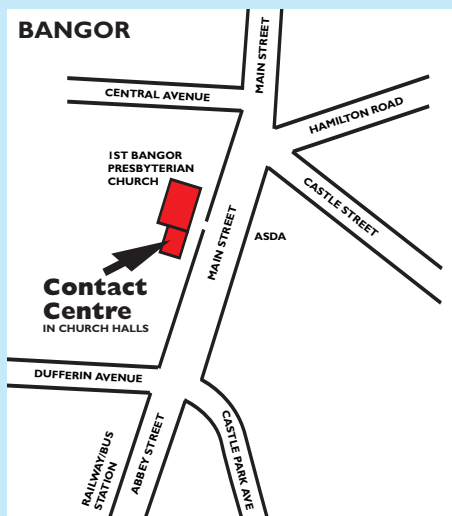
BELFAST: The Centre is in the car park of Knock Presbyterian Church which is at the junction of Kings Road and Knock Road at the traffic lights. Car parking is available.

Bus routes

4A, 18 and 19 from the City Centre.



Knock Child Contact Centre, Belfast



Knock Child Contact Centre, Bangor



*Please contact Muriel Orr, Coordinator, at
Knock Child Contact Centre,
c/o Knock Presbyterian Church
53 Kings Road, Belfast BT5 6JH
Tel: 028 9080 6091*

*for further information regarding Belfast or
Bangor or to arrange an appointment.
Email: morr.kccc@ntlworld.com
www.Knockccc.org.uk*

*We look forward to welcoming you and your
children to our Centre.*

*The ground floor of the building is wheelchair
accessible. If you have any other special needs
we will be pleased to discuss them at your
information appointment.*

*The Centre is open to all regardless of race
or religion.*



Knock Child Contact Centre
is an accredited member of the
National Association of Child Contact Centres.
Charity number: XR40638.

KNOCK CHILD CONTACT CENTRE



**c/o Knock Presbyterian Church
53 Kings Road, Belfast BT5 6JH.**

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Wednesdays 3.00 - 7.00pm in Belfast and
Thursdays 4.00 - 6.00pm in Bangor
(Church Halls of 1st Bangor Presbyterian Church)**